



Engagement Champions

Become a Champion for your community

VAC, in partnership with NHS West Yorkshire Integrated Care Board (WY ICB) in Calderdale, offers free training for local people to become Engagement Champions and help local communities to have their say about health and care services.

People's views really matter to us. The feedback we receive will contribute to the further improvement of local health and care services.

Who can be an Engagement Champion?

Engagement Champions are individuals working in local voluntary, community and social enterprise sector (VCSE) organisations who are trained to help deliver engagement and consultation activities on behalf of NHS West Yorkshire ICB in Calderdale.

Engagement Champions have strong links to their community and enjoy listening and talking to local people. It is important to also have an interest in health and care services.

What's involved?

The mandatory training is run on-line over four, 2.5 hour sessions and has five elements, including a practical task.

- 1** Understanding how the NHS Works
- 2** Legal and Statutory Duties of the NHS
- 3** Methods and Approaches to Engagement and Consultation
- 4** A Practical Task
- 5** Equalities, safeguarding and review and evaluation

Once the training has been completed Engagement Champions are:

- An approved engagement provider to deliver engagement and consultation activities
- Supporting people to voice their views, ideas and experiences to help influence decisions about future services
- Offered opportunities to deliver engagement and consultation activities
- Able to earn money for their local voluntary and community organisation for each survey completed
- Invited to local events where they can meet with the people and organisations involved in shaping local health and care services
- Part of a peer to peer support network with other engagement champions

On completion of the training (attending all four training sessions and completing the practical task), Engagement Champions receive a certificate. This certificate is valid for two years and can be extended on completion of a refresher training session.

The role of Voluntary and Community Organisations

Engagement Champions must have links to a voluntary, community and social enterprise sector (VCSE) organisation. The organisation must be able to support their Engagement Champions to deliver engagement and consultation activities safely and competently.

For more information, please contact engagement@cvac.org.uk

